

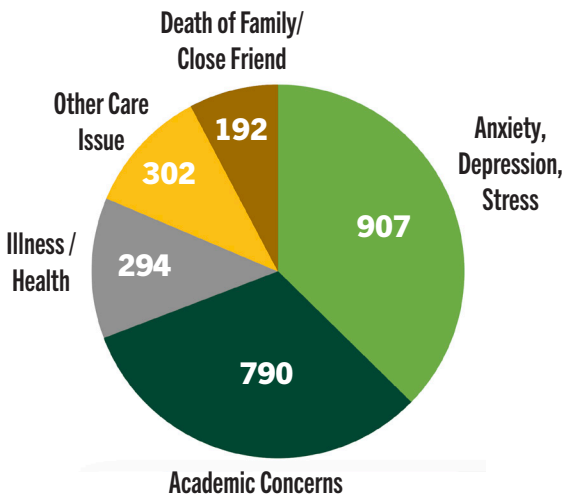
MISSION

The Department of Care Team Services is a team of case managers who connect students to resources both on and off campus and offer holistic care through creating trusting relationships.

Our team consists of 3 case managers, 1 social work intern, 1 director, and 1 administrative assistant. Referrals are received from faculty, staff, students, parents, siblings, and community members. We reach out to students, help them determine next steps, and advocate and care for them as we connect them to long term support. When a student is dealing with a significant concern, it typically impacts their daily functioning beyond the classroom. It is our hope, that when these moments arise, we are someone they can turn to for support and guidance.

TOP 5 REFERRAL AREAS OF CONCERN

*Each referral may have multiple areas of concern



2,146

Total Referrals

1,942

Unique Students Served

6,229

Touchpoints with Students

HIGHLIGHTS

- Team Winner of the BaylorPlus Salute Award
- Expanded our team to include one additional full-time case manager
- Certified three case managers to be Mental Health First Aid Trainers
- Facilitated bi-weekly meetings with over 40 campus partners to collaboratively support our students who are struggling

Students who are a Potential Threat to Harm (themselves or others)

- As the complexity of mental health concerns continues to rise across college campuses, our office partners with Baylor Police and Waco Police to keep our students and campus safe. This year we placed 53 students under the Policy on Threats or Harm to Self or Others which allowed us to get each of these students the immediate mental health support needed so that no harm was done to themselves or campus.

The care team at Baylor provides students with love and care much like that of Christ, himself. They are overwhelmingly supportive and have helped me through pivotal life moments. For that, I'm forever grateful.

The Care Team has greatly helped me through some personal struggles I have faced the past several years. I have been encouraged and advocated for during times when I felt alone.

MOVING FORWARD

- Increase outreach to all students
- Increase student awareness around resiliency and holistic well-being initiatives
- Continue to train campus partners on how to recognize students in distress
- Strengthen our support measures to marginalized students and online graduate students